

## **NEW APPLICATION**



March 12, 2015

Docket Control Arizona Corporation Commission 1200 W. Washington Street Phoenix, Arizona 85007 ORIGINAL

T-01051B-15-0089

Dear Sir or Madam:

Attached for filing is a revision to Qwest Corporation, d/b/a CenturyLink QC, Entity Code T-01051B.

Enclosed for filing with the Commission is an original plus thirteen (13) copies of revisions to CenturyLink's Competitive Exchange and Network Services Tariff.

This filing introduces Call Line Identifier, an arrangement that attempts to trace and identify, at the request of the subscriber, the origin of obscene, harassing, and/or other nuisance types of telephone calls. Call Line Identifier is intended for use in situations where a call trace arrangement is required for a specified line for an extended period. Results of a successful trace will only be provided to appropriate law enforcement personnel upon CenturyLink's receipt of a signed Disclosure Authorization by the subscriber.

Acknowledgment and date of receipt of this transmittal are requested. A duplicate letter and self-addressed, stamped envelope are attached for this purpose. If you have questions or need additional information regarding this filing, you may call me at (303) 992-5835.

Sincerely.

Dawn Salaver

Dawn Salaver

cc: Reed Peterson, CenturyLink

AZ2015-003 (QC)

Arizona Corporation Commission

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#### 5. EXCHANGE SERVICES

#### 5.7 DIRECTORY SERVICES

#### 5.7.1 LISTING SERVICES

- D.2. (Cont'd)
  - d. The monthly rate for Nonpublished Service does not apply to:
    - PAL Telephone Service.
    - FX Service where the customer is also furnished regularly listed exchange service from the normal exchange.
    - Service in addition to the regularly listed service for the same customer at the same location, e.g., additional lines in a rotary group.
  - e. Due to the limited supply of vacant telephone numbers, there may be situations where a number appears in the current directory under a prior subscriber's name.
  - f. The Company may disclose a nonpublished number to its authorized collection agents in order to collect amounts owed to the Company.

#### g. Utilization of Call Trace and Call Line Identifier

Parties with Private Directory Service numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.

#### E. Nonlisted Service

#### 1. Description

At the request of the customer, any one or all of the customer's Primary Listings, Additional Listings or other listings associated with the same or different CO line or trunk normally published in the alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

#### 2. Terms and Conditions

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of a listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Nonlisted Service.

(N)

SECTION 5

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(N)

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#### 10. MISCELLANEOUS SERVICE OFFERINGS

#### 10.13 MISCELLANEOUS CENTRAL OFFICE SERVICES

(N)

#### 10.13.1 CALL LINE IDENTIFIER

## A. Description

Call Line Identifier is used to attempt to trace and identify, at the request of a subscriber, the source or origin of obscene, harassing, and/or other nuisance type of telephone calls. Call Line Identifier service is intended for situations where subscribers require extended trace for a specified length of time on a per line basis. The Call Trace feature, as specified in Section 5 of this tariff, differs from Call Line Identifier service in that Call Trace is activated and chargeable on a per call basis.

#### B. Terms and Conditions

- 1. Subscribers must initiate requests for Call Line Identifier service by contacting the Annoyance Call Center.
- 2. Requests for Call Line Identifier service will be evaluated by the Company's Annoyance Call Center. Call Line Identifier arrangements will be provided at the discretion of the Company, subject to the availability of facilities and line identification equipment.
- 3. Call Line Identifier will be provided on a per line basis for an initial 30-day period or 12-month period, and is renewable upon request.
- 4. The Company does not guarantee successful call trace results when line identification equipment is placed. When call trace results are successful, the identity of the offending line subscriber will only be furnished to the appropriate law enforcement agency, pursuant to signed Disclosure Authorization by the offended subscriber.
- 5. In the event a customer requested call trace is unsuccessful, the customer will be given the option of changing the telephone number at no charge.
- 6. The Company will not be liable for any damages or injuries of whatever kind to property or to any individuals, which may, in any manner, result from the provision of this service, or from any mistakes, interruptions, delays, or errors by the Company in connection with Call Line Identifier service which were not caused by the Company's failure to maintain proper standards of maintenance and operation or by the Company's failure to exercise reasonable supervision (i.e., willful neglect).

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### 10. MISCELLANEOUS SERVICE OFFERINGS

# 10.13 MISCELLANEOUS CENTRAL OFFICE SERVICES 10.13.1 CALL LINE IDENTIFIER (CONTINUED)

(N)

- B. Terms and Conditions (Continued)
  - 7. The regulations for Call Line Identifier do not apply to trap and trace arrangements ordered by the state or federal courts, or to emergency situations, such as kidnapping, threatening of jurors, witnesses, or judicial officers, or similar emergencies, declared by law enforcement agency within its legal powers.
  - 8. Call Line Identifier will be provided without charge for up to three administrative lines associated with law enforcement and public safety organizations.

#### C. Rates and Charges

Nonrecurring Charge, Per Line	30-Day Period	12-Month Period
Initial	\$ 46.00	\$ 108.00
Renewal, Each	20.00	41.00

(N)